



How Church Event
Planners use eSPACE to

Streamline Events, Save Time & Save Money



Over the last year, our team has fielded a growing number of calls from churches using other event scheduling software. Our Lorrie Eriksen, Solutions Strategist, has assisted many of these clients including Bellevue Baptist Church in Cordova, TN (Memphis area).



Bellevue was the sponsoring church that commissioned and initiated the development of ServiceU over 12 years ago; however, for a variety of reasons, they made the switch to eSPACE late last year. Bellevue is a large church (750,000+ SF on over 300 acres) with multiple campuses, currently using the eSPACE Event Scheduler and COOLSPACE JACE Driver modules.

Why did Bellevue make the switch to eSPACE?

While we were pleased with our previous long-term calendar and scheduling provider, we were concerned about the future because of the many ownership changes they had experienced in the past few years. A couple of years ago we began searching for another provider for these services.

Bellevue has over 400 spaces that can be scheduled including classrooms, auditoriums, conference, banquet, and other rooms. We knew that a robust scheduling system would be required to manage the facility in order to eliminate scheduling conflicts.

We found the eSPACE product from Cool Solutions Group and researched and tested it thoroughly for almost a year. We found eSPACE to be a powerful system and most importantly, user friendly. We 'went live' with eSPACE in the spring of 2016 and have been very pleased.

The relationship with Cool Solutions Group has been great. The company has responded to our requests for new features and they've made slight revisions to existing features. The training offered, both online and at our facility, has been excellent. We have also found that the product is a great value and we're **saving hundreds of dollars a month** compared to our previous provider.



Steve Cowart
Director of Events
Management

Why did Bellevue make the switch to eSPACE?



Debbie Campbell, Ministry Assistant, and Office of the Pastor, has found eSPACE to be a tremendous tool. Here is what she had to say about us:

Our experience with Cool Solutions Group/eSPACE has been wonderful. ***It has been much better than what you would expect when transitioning from one software to another.*** The transition was very smooth and couldn't have gone any better. The eSPACE team was there every step of the way and was always available for any questions or concerns we had. They've worked to accommodate our needs in a calendaring system that works great for us.

"The Event Scheduler has been a great tool for calendaring all our events. One of the many benefits that I love about it is the ability to have multiple schedules within one event entry. Many times, you will need multiple spaces within one event that have different setup or start/end times. Another benefit I love is the Calendar itself. I take advantage of the filtering when searching a certain day for a certain room. The ability to export the calendar to Outlook is a tool our Information Center has taken advantage of. This gives them quick access to all events occurring on a daily basis. I also like to check out The Knowledge Base/Recent updates periodically. It keeps me informed of any updates, fixes or changes that have been made.

Thank you Bellevue Baptist Church for choosing **eSPACE**, entrusting us with your Event and HVAC Scheduling needs.

How are you handling your facility management needs?

If you are searching for a solution, we invite you to check out **eSPACE**. We have the ONLY 3-in-1 Facility Management software solution on the market (Event Scheduler + Work Order Management + HVAC Integration) and the ONLY **WiFi thermostats** that integrate with our platform.

COME CHECK US OUT!